



**Philadelphia Hardware Group, Inc.**

6590 Top Gun St.  
San Diego, CA 92121  
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Fax: 858-642-0454  
V030124

## **Product Warranty**

### **PHG Product Warranties are through distributors only.**

Locks (ANSI Grade 1) – Lifetime Mechanical	Door Closers (ANSI Grade 1) – 25 Years
Locks (ANSI Grade 2) – Lifetime Mechanical	Door Closers (ANSI Grade 2) - 10 Years
Locks (ANSI Grade 3) – Lifetime Mechanical	Exit Devices (ANSI Grade 1) – 25 Years
Electronics – 1 Year	Architectural Hinges – Lifetime
Electrified Components – 1 Year	Advantage Bath Hardware – 1 Year
	Advantage Builders / Trim Hardware – 1 Year

Subject to the limitations of liability set forth below, Philadelphia Hardware Group warrants the purchasers that the product in which Philadelphia Hardware Group sells under the Advantage / EZ-Set / CitiLoc brand name are free from defects in materials and workmanship. It warrants the product under normal use and regular service and maintenance for the period of the useful life of the building in which originally installed.

Philadelphia Hardware Group makes no other warranty, condition or representation of any kind whatsoever, expressed or implied, statutory or otherwise, except that of title and all implied warranties and conditions including, but not limited to, merchantability, non-infringement and fitness for a particular purpose, are hereby disclaimed.

This warranty does not cover: product finish, defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use of unauthorized products or parts.

The sole and exclusive liability of Philadelphia Hardware Group under this warranty or otherwise, shall be limited to the repair or replacement of any product or component parts which shall prove defective to the original purchaser from Philadelphia Hardware Group. Philadelphia Hardware Group will not pay for the costs or repair performed other than in accordance with this warranty. Philadelphia Hardware Group shall not be liable for damages caused by delay in performance and in no event, regardless of the form of the claim or the cause of action, whether based on contract, infringement, negligence, strict liability, tort or otherwise, shall Philadelphia Hardware Group's liability to the purchaser and/or its customers exceed the price paid by the purchaser for the specific products provided by Philadelphia Hardware Group giving rise to the claim or the cause of action. Purchaser agrees that in no event shall Philadelphia Hardware Group's liability to the purchaser and/or its customers extend to include incidental, consequential or punitive damages resulting from the use of these products or arising out of any breach of this warranty. "Consequential damages" shall include, but not limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of California without regard to its conflicts of law principals.

To file a claim, please contact Philadelphia Hardware Group, 6590 Top Gun St., San Diego, CA. 92121. Tel: 858-642-0450, Fax: 858-642-0454. Products will not be accepted for repair or replacement under this warranty unless we have given prior authorization for their return. Upon receipt of products returned for repair or replacement we will determine whether products qualify for repair or replacement under this warranty; if they do not, we will notify the purchaser for the estimated costs of repair or replacement involved and will obtain authorization prior to proceeding. Philadelphia Hardware Group shall have no liability to pay any costs of repair performed by anyone other than us, unless in each instance we have given prior written approval of such repair in which case we will pay what we consider to be the reasonable cost thereof.

**SAN DIEGO**

**CHICAGO**

**ATLANTA**

**DALLAS**